

June 25, 2015

# REDACTED-FOR PUBLIC INSPECTION

### VIA OVERNIGHT DELIVERY

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12<sup>th</sup> Street, S.W.
Washington, DC 20554

Re: Confidential Financial Information - Subject to Protective Order in WC Docket Nos. WT Docket No. 10-208, Before the Federal Communications Commission 10-90, 07-135, 05-337, 03-109, 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51,

Dear Ms. Dortch:

Sierra Telephone Company, Inc. (Sierra Telephone), a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422.

copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION". As specified in the revised Protective Order issued on June 17, 2015 by the Commission, two

If you have any questions, please contact Lii 559-642-0229 or by E-mail at <a href="mailto:lindab@stcg.net">lindab@stcg.net</a>. contact Linda Burton, Regulatory Manager, by telephone at

Sincerely,

Cindy A. Huber

Cindy A. Huber

Vice President Operations

Enclosures

Sierra Telephone Company, Inc. WC Docket No. 10-90 June 25, 2015 Page 2

### Copies to:

Mr. Charles Tyler
Telecommunications Access Policy Division
Wireline Competition Bureau
445 12<sup>th</sup> Street, S.W., Room 5-A452
Washington, DC 20554

Picayune Rancheria of the Chukchansi Indians 46575 Road 417 Coarsegold, CA 93614-8776

California Public Utilities Commission Communications Division/ETC Section 505 Van Ness Avenue San Francisco, CA 94103-3298

Rate of Return <3000> <3005>	Price Cap Carri Including Rate <2000>	<1110> <1200> Terms and Cor	<1100> Certify whether	<1010>	<900> Tribal Land Off <1000> Voice Services			<600> Functionality ii	<510>		<500> Service Quality States   542338ca510.pdf					2020 1244 PB X252 DB 2011 EF		1800 CAN DE 1800 CO 1800 ES	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ANNUAL REPORTING  <100> Service Quality <200> Outage Report <210> <300> Unfulfilled Ser <310> Detail on Atten <320> Unfulfilled Ser <310> Detail on Atten <320> Number of Co <410> <420> <420> <420> <420> <430> Service Quality <500> Service Quality	ANNUAL REPORTING  <100> Service Quality <200> Outage Report <210> <300> Unfulfilled Ser <310> Detail on Atter <310> Number of Co <410> <420> Number of Co <440> <420> <4500> Service Quality <500> Service Quality	CO35> Contact Telep Number of the CO39> Contact Email Email of the p Email of the p  CO39> Contact Email Email of the p  CO39> Cutage Report CO10> Cutage Report C	<ul> <li>Contact Name with question</li> <li>Copy Contact Telep Number of the Copy Contact Email of the Poly Number of Copy Copy Number of Copy Copy Number of Copy Copy Number of Copy Copy Service Quality Copy Copy Service Quality Copy Copy Copy Copy Copy Copy Copy Cop</li></ul>	<ul> <li>CO20&gt; Program Year</li> <li>CO30&gt; Contact Name with question</li> <li>CO35&gt; Contact Telep with question</li> <li>CO35&gt; Contact Telep Number of the CO35&gt; Contact Email of the Post of the CO35&gt; Contact Email of the Post of</li></ul>	<030> Study Area Name <020> Program Year <030> Contact Name: Program Year <030> Contact Telephon Number of the personal Additional Service Quality Importance Contact Email Additional Service Quality Importance Contact Email of the personal Personal Information Attempts <200> Outage Reporting FO <200> Outage Reporting Contact Email Additional Service Contact Email of the personal Personal Information Contact Email of the personal Information Contact Informa
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Study Area Code   S42388   STERRA TREASPRICE CO	100	rvice Quality Improvement Reporting		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819				
Attach Five-Year Service Quality improvement Plan or, in subsequent years, your annual progress report (in did not) required to address voice telephony service.  St. 2338ca112.pdf., 54238ca112.pdf., 54238ca112Maps.pdf  Attach Five-Year Service Quality improvement plan or, in subsequent years, service quality improvement plan pursuant to \$54.02(a). If your company is a CETC which only received frozen support, your progress report in that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.02(a). If your only received the appropriate responses below (Yes, No. Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report in the wire center level or census block as appropriate.  1133 Maps detailing progress towards meeting plan targets  11410 Maps detailing progress towards meeting plan targets  1154 Maps detailing progress towards meeting plan targets  1165 How much (USF) was used to improve service capacity and how support was used to improve service coverage and how support was used to improve service coverage. Near the support and the provement plan pursuant to \$54.02(a) and how support was used to improve service coverage. Near the support and the provement plan pursuant to \$54.02(a) and how support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the support was used to improve service coverage. Near the sup				July 2013				
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Contact Name - Person USAC should contact regarding this data  Landa Burzon  5596420229 exc.  Contact Telephone Number - Number of person identified in data line <030>  11ndabaerog.net  Contact Email Address - Email Address of person identified in data line <030>  11ndabaerog.net  (yes / no)				HONE CO				
<ul> <li>Contact Telephone Number - Number of person identified in data line &lt;030&gt;</li></ul>								
Contact Femil Address - Email Address of person identified in data line <030> lindahwarcg.net           <1309> Contact Femil Address - Email Address of person identified in data line <030> lindahwarcg.net           <110> Has your company received its ETC certification from the FCC? (yes / no )				·				
Has your company received its ETC certification from the FCC?   (yes / no )   (yes /								
If your answer to Line <110> Is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?  If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing §54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. §54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Name of Attached Document  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Applicable progress towards meeting plan targets  Applicable progress towards meeting plan targets  Report how much (USF) was used to improve service quality and how support was used to improve service coverage to much (USF) was used to improve service coverage and how support was used to improve service coverage to much (USF) was used to improve service capacity and how support was used to improve service capacity  Forwide an explanation of network improvement targets not met  Not applicable  Not applicable  Not applicable	<039>	Contact Email Address - Email Address of person identified in data line <030>	lindabestcg	net				
If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "S year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. 554.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to 554.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Applicable of the word of Attached Document  Yes  Yes  Yes  Yes  Yes  Yes  Yes  Ye	<110>	AND THE STATE OF T	(yes	/no) O •				
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<117> How much (USF) was used to improve service capacity and how support was used to improve service capacity  18> Provide an explanation of network improvement targets not met  Not Applicable	<115>	How much (USF) was used to improve service quality and how support was used to improve	ove service quali	y Yes				
<118> Provide an explanation of network improvement targets not met  Not Applicable	<116>	.16> How much (USF) was used to improve service coverage and how support was used to improve service coverage  Yes						
<118> Provide an explanation of network improvement targets not met		17> How much (USF) was used to improve service capacity and how support was used to improve service capacity  Yes						
	<118>							

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	542338
<01.5>	Study Area Name	SIERRA TELEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Lindah at cg.net

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>&gt;</d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
							-				
					(	See attached					
					we	rksheet -					

No. 176.	ce Offerings including Voice Rate Data ection Form		FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	542338	
	Study Area Name	SUERRA TELEPHONE CC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Indapastcg.net	
<701> <702>	Residential Local Service Charge Effective Date  1/1/2015 Single State-wide Residential Local Service Charge		

<703>

	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	547338
<015>	Study Area Name	SIERRA TELEPHONF CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burtor
<035>	Contact Telephone Number - Number of person identified in data line <030>	5590420229 cmt
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindabsstog net

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
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				See attac	ned-				
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200	erating Companles lection Form				FCC Fore OMB Co July 201	ntrol No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code		542338			
<015>	Study Area Name	7.19	STERRA TELEPH	ONE CO		
<020>	Program Year		2016	<del></del>		
<030>	Contact Name - Person	USAC should contact regarding this data	I,Inda Burtou			
<035>		ber - Number of person identified in data line <030>	5596420229 ex	rt .		
<039>	Contact Email Address -	Email Address of person identified in data line <030>	lindab@steg.;	net		
<810>	Reporting Carrier	Sacrra Telephone Company, Inc.				
<811>	Holding Company	Sierra Tel Communications Group				
<812>	Operating Company	Sierra Telephone Company, Inc.		- W		
<813>		<a1></a1>		<a2></a2>		<a3></a3>
		Affiliates		5AC	Doing Business A	s Company or Brand Designation
			See atta	sched workshe	et	
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	al Lands Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	542338
<015>	Study Area Name	SIERPA TELEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Linda Rurton
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindabastcg.net
<910>	Tribal Land(s) on which ETC Serves	e Rancheria of Chukchans: Indians of Culifornia
<920>	Tribal Government Engagement Obligation	ea920_pdf

Name of Attached Document

demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
<922> Feasibility and sustainability planning;
<923> Marketing services in a culturally sensitive manner;
<924> Compliance with Rights of way processes
<925> Compliance with Land Use permitting requirements
<926> Compliance with Facilities Siting rules
<927> Compliance with Environmental Review processes

Compliance with Cultural Preservation review processes

Compliance with Tribal Business and Licensing requirements.

<928>

<929>

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920,

Select	
Yes or No or	
Not Applicable	
Yes	
11. 11. 11. 11. 11. 11. 11. 11. 11. 11.	
Tes	
Yes	

(1100) N	o Terrestrial Backhaul Reporting		FCC Form 481
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015>	Study Area Code Study Area Name	542338 SIFRRA TELEPHONE CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext	
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindabesteg net	
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	3	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

Lifeline	rms and Condition for Lifeline Customers		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	542338	
<015>	Study Area Name	SIERKA TFLEPHONE CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindab@steg.net	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	542338ca1210.pdf	Name of Attached Document
<1220>	Link to Public Website HTTP		
or the we	neck these boxes below to confirm that the attached document(s), on line 1210, but listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toil calls, and rates for each such plan.		

(2000) Pri	ce Cap Carrier Additional Documentation	FCC Form 481	
Data Colle	ction Form	OMB Control No. 3060-0986/OMB Co	ntrol No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013	
<010>	Study Area Code		
<015>	Study Area Name	547338	
<020>	Program Year	STERRA TELEPHONE CO	
<030>	Contact Name - Person USAC should contact regarding this data	8016	
<035>	Contact Telephone Number - Number of person identified in data line <030>	Linda Burton	
<039>	Contact Email Address - Email Address of person identified in data line <030>	5596420229 ext	
		Tindab#stcg 1ct	
Select the	appropriate responses below (Yes, No, Not Applicable) to note compliance as a	recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset acc	ess charge reductions, and
Connect /	America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform	ation reported on this form and in the documents attached below is accurate.	
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)		
<2011a>	3rd Year Certification (47 CFR § 54 313(b)(1)ii)		
<2011b>	Attachment (47 CFR § 54.313(b)(1)ii)		
120220-	Attachment (47 Crit 3 34.313(b)(1)(i)		
		Name of Attached Document(s) Listing Required Information	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>			
<2013>	[1] : [2] :		
<2014>			
<2015>			
	Price Cap Carrier Connect America ICC Support [47 CFR § 54.313(d)]		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	Sid year broadcand Service Certification		
<2018>	Stir year broadband Service Certification		
<2019>			
<2020>		e 2021,contains the required information	
	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support sh		
	addresses of community anchor institutions to which began providing preceding calendar year.	access to broadband service in the	
	preceding calcifoat year.		
<2021>	Interim Progress Community Anchor Institutions		
	- 48 - 1917 (1917) (1917) 전 - 1 전 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
		Name of Allached Document(s) Listing Required Information	

	ite Of Return Carrier Additional Documentation		FCC Form 481 OMB Control No July 2013	3060-0986/DMB Control No 3060-0819
<010>	Study Area Code	542338		
<015>	Study Area Name	SIERRA TELEPHONE CO		<del></del>
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton		
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext		
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindabestcq.net		
CHECK 1	he boxes below to note compliance on its five year service quality plan (pursuar CFR § 54.313(f)(2). I further certify that th			inancial reporting requirements set forth in 4
		542338ca3010 pdf		]
	BB			1
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54 313(f)(1)(i))			
	Witerous Celtification (4), rsk 8 24 313(1)(1)(1)			
		Name of Attached Document Listing Required Inform	ation	
(3011)	Please check this box to confirm that the attached document(s), on line \$ \$4.313 (f)(1)(n), the carrier shall provide the number, names, and addressed providing access to broadband service in the preceding calendar year.	012 contains the required information pursuant to esses of community anchor institutions to which began	7	
		542338ca3012 pdf		
		100		
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))			
35.555				
		Name of Attached Document Listing Required Information	10	
120121	P. 4-1 H-M DOR C (47 CER 5 L 4 33 (6) 20)	(Yes/No)	) ( )	
	Is your company a Privately Held ROR Carner (47 CFR § 54 333(f)[2)) If yes, does your company file the RUS annual report	(Yes/No)	329	
(3014)	n yes, does your company the the nos annual report	Д.		
Please	check these boxes to confirm that the attached document(s), on line 301	7, contains the required information pursuant to § 54 313(f)	2) compliance requir	es:
(3015)	Electronic copy of their annual RUS reports (Operating Report for			
(2013)	Telecommunications Borrowers)		4.4	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows		
(5525)	Dodalion(s) to Dalaise Ones, neone distinct one distinct of the	542338ca3017.pdf	Livelinasi	٦
		542338Ca3017.pa:		A Company of the Comp
(3017)	If the response is yes on line 3014, attach your company's RUS annual			1
	report and all required documentation			1
				_
		Name of Attached Document Listing Required Information	$\sim$	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)		
	##			
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54-313(f)[2], contains			
(3010)				
famial	Either a copy of their audited financial statement, or (2) a financial report in a f	ormat comparable to KO2 Operating Report for Telecommunication	m, <u>L</u>	
/30201	Document(s) for Batance Sheet, Income Statement and Statement of C	ash Flows		
(3021)	Management letter and audit opinion issued by the independent certified p	ublic accountant that performed the company's financial audit	4	
	If the response is no on line 3018, please check the boxes below			
	to confirm your submission, on line 3026 pursuant to § 54 313(f)(2),			
	contains.			
(2022)	and the second s			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a			
	formal comparable to RUS Operating Report for Telecommunications			
	Borrowers.			
(4023)	Underlying information subjected to a review by an independent certified			
	public accountant		<del></del>	
(3024)		and Flavor	4	
(3025)	Document(s) for Balance Sheet. Income Statement and Statement of C	ash Flows		
(3026)	Attach the worksheet listing required information			
		Name of Atlached Document Listing Required Information		

(3000) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No 3060-0986/OMB Control No 3060-0819
	July 2013

<010>	Study Area Code	542)38
<015>	Study Area Name	SIERRA TELEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindabéster net

Financial Data Summary	-
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

	Data Collection Form OMB Control No. 3060-0985/OMB Control No. 3060-0985/OMB Control No. 3060-09819	Certification - Reporting Carrier FCC Form 481	
	AB Control No. 3060-0819		

<039> 0	<035> 0	<030> C	<020> P	<015> Si	<010> \$
<039> Contact Email Address - Email Address of person identified in data line <030> _indabastog.net	<035> Contact Telephone Number - Number of person identified in data line <030> 5596420229 ext.	<030> Contact Name - Person USAC should contact regarding this data	<020> Program Year	<015> Study Area Name	<d10> Study Area Code</d10>
indabastog.net	5595420229 ext.	Linda Burton	2016	SIERRA TELEPHONE CO	542338

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Persons willfully making faise statements on this form can be punished by fine or forfetture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under fulle 18 of the United States Code, 18 U.S.C. § 100.1
Study Area Code of Reporting Carrier: \$42338 Filing Due Date for this form: 07/01/2015
Telephone number of Authorized Officer: 5596420209 ext.
Tille or position of Authorized Officer Vice President Operations
Printed name of Authorized Officer: Candy Huber
Signature of Authorized Officer: CERTIFIED ONLINE Date 06/25/2015
Name of Reporting Carrier, SIERRA TELEPHONE CO
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.
Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

Certifica Data Col	Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
<010>	<010> Study Area Code	542338
<015>	<d15> Study Area Name</d15>	SIERRA TELEPHONE CO
<020>	<020> Program Year	2016
<030>	<030> Contact Name - Person USAC should contact regarding this data	Linda Burton
<035>	<035> Contact Telephone Number - Number of person identified in data line <030> 5596420229 ext	5596420229 ext.
<pen></pen>	Contact Email Address - Email Address of person identified in data line <0.30> . address of person identified in data line <0.30>	100 M

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File	Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
is authorized also certify that (Name of Agent)is authorized also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy or agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	certify that (Nume of Agent)
Name of Authorized Agent	
Name of Reporting Carrier	
Signature of Authorized Officer	Date
Printed name of Authorized Officer	
Title or position of Authorized Officer	
Telephone number of Authorized Offices.	
Study Area Code of Reporting Carrier Filing	Filing Due Date for this form
Persons willfully making false statements on this form can be punished by fine or forfe under Title 18 of the Uni	Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 u.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 u.S.C. § 1001

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Persons wilfully making false statements on this form can be quinished by fine or indicative under the Communications Act of 1934, 47 U.S.C. \$6.502.503(b), or fine or impresonment under title	Persons willfully making false statements on this form
Filing Due Date for this form:	Study Area Code of Reporting Carrier.
	Telephone number of Authorized Agent or Employee of Agent:
	Title or position of Authorized Agent or Employee of Agent
	Printed name of Authorized Agent or Employee of Agent:
Date	Signature of Authorized Agent or Employee of Agent
	Name of Authorized Agent or Employee of Agent
	Name of Reporting Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	I, as agent for the reporting carrier, certify that I am authore the data reported herein based on data provided by the r
Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	Certification of Agent /

Attachments

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 1, 2015

Study Area Code: 542338

Study Area Name: Sierra Telephone Company, Inc

Program Year: 2016

Contact Name: Linda Burton

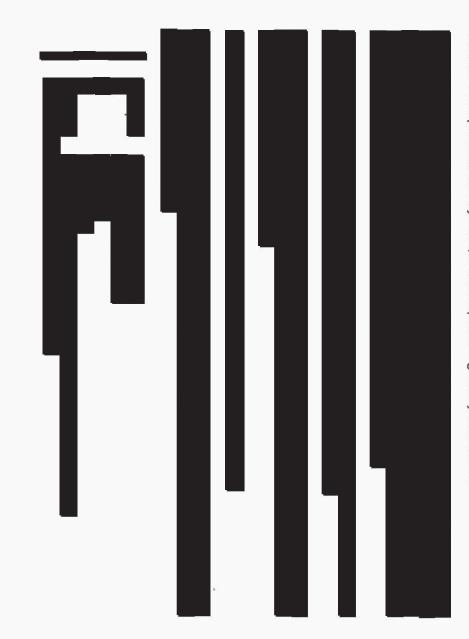
Contact Telephone No.: 559-642-0229

Contact Email: lindab@stcg.net

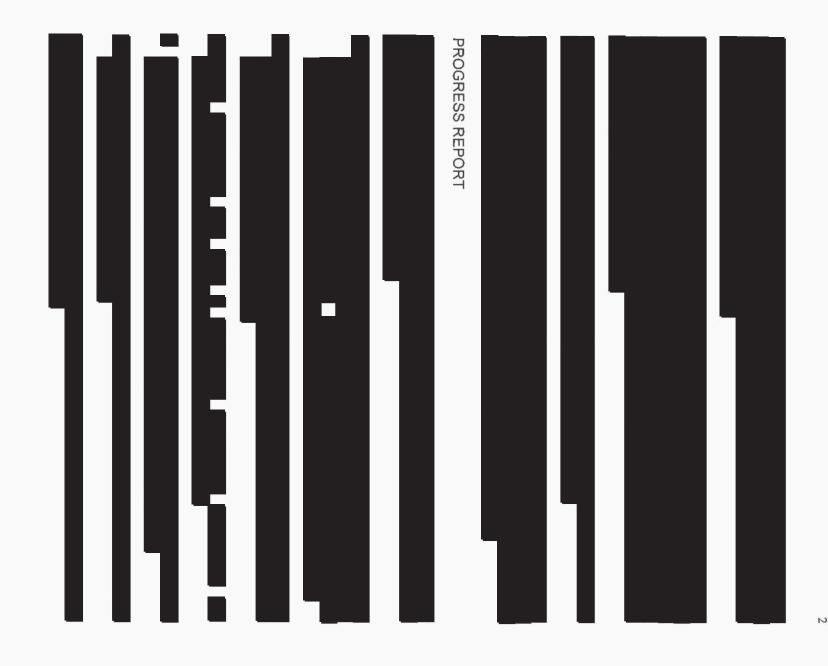
# 2015 PROGRESS REPORT ON SERVICE QUALITY IMPROVEMENT PLAN **DUE JULY 1, 2015**

### OVERVIEW

This document is an integral part of Sierra Telephone Company, Inc. (Sierra Telephone)'s 2015 Annual Report, as attached to Form 481. It is in compliance with § 54.313(a)(1) adopted in the FCC's USF/ICC Transformation Order (11-161) and incorporates all further clarifications the Annual Report was due by Rule, to the requisite regulatory authorities. identified in subsequent Reconsideration Orders, as applicable, that were in effect at the time



542338ca112.pdf/CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION



542338ca112.pdf/CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

Study Area Code: 542338

Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2016

Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229

Contact Email: lindab@stcg.net

NETWORK IMPROVEMENT PROJECTS - PROGRESS REPORT AS OF APRIL 30, 2015 FOR THE 2015 REPORT SUBMISSION - JULY 1, 2015

					SMALL WORK	K	REGULATED	AMOUNT IN			· ·		TARGET	ACTUAL	Į.
MAP	WIRE CENTER NAME & CLLI	DESCRIPTION OF IMPROVEMENT	PURPOSE	COST ESTIMATE	YEAR TO DATE COSTS	FINAL	% ALLOCATION	USF SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	COMPLETION		Notes
REF.	A	В	C	D	E	F	G	H= ExG or H=FxG	***	***	***	444	***	***	
	2015							·							
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542338ca112ws.pdf/CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90,07-135,05-337 03-109,14-58, CC DOCKET NOS. 01-92,96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

Study Area Code: 542338

Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2016

Contact Name: Linda Burton

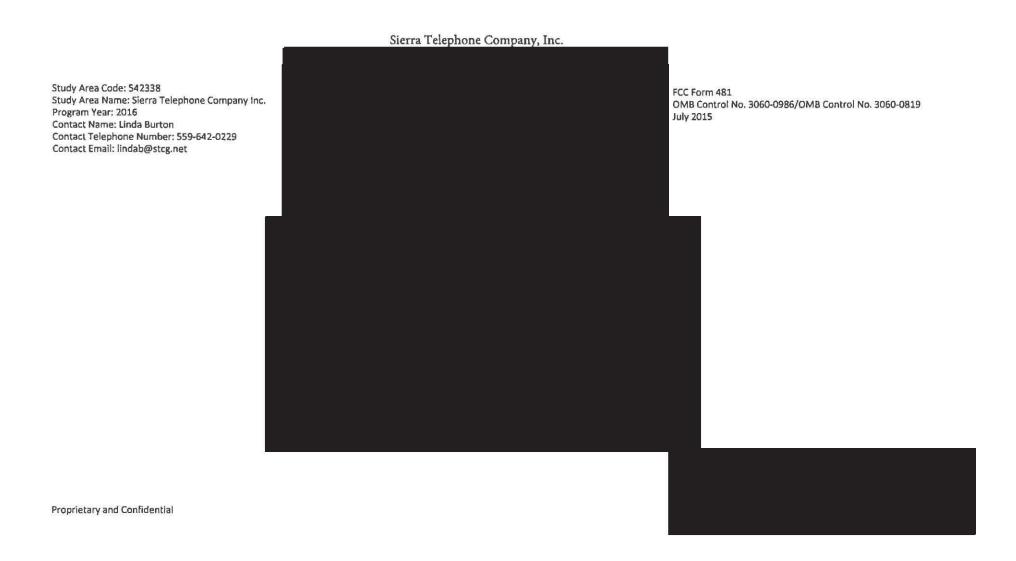
Contact Telephone Number: 559-642-0229

Contact Emall: lindab@stcg net

### NETWORK IMPROVEMENT PROJECTS - PROGRESS REPORT AS OF APRIL 30, 2015 FOR THE 2015 REPORT SUBMISSION - JULY 1, 2015

MAP REF	WIRE CENTER NAME & CLLI	DESCRIPTION OF IMPROVEMENT	PURPOSE C	COST ESTIMATE D	SMALL WORK ORDERS YEAR TO DATE COSTS	FINAL COST F	REGULATED % ALLOCATION G	AMOUNT IN USF SUPPORT AREA H= EXG or H=FXG	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	Notes
												_		

542338ca112ws.pdf/CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10 90,07-135,05-337 03-109,14-58, CC DOCKET NOS. 01-92,96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.



542338ca112Maps.pdf/Confidential financial information – Subject to Protective Order in WC Docket nos. 10-90, 07-135, 05-337, 03-109, 14-58, CC Docket nos. 01-92, 96-45, GN Docket no. 10-208, before the Federal Communications Commission.

Study Area Code: 542338

Study Area Name: Sierra Telephone Company Inc.

Program Year: 2016 Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229

Contact Email: IIndab@stcg.net



OMB Control No. 3060-0986/OMB Control No. 3050-0819 July 2015

FCC Form 481

Proprietary and Confidential



542338ca112Maps.pdf/CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

Study Area Code: 542338

Study Area Name: Sierra Telephone Company Inc.

Program Year: 2016 Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229

Contact Email: lindab@stcg.net



FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2015

Proprietary and Confidential

542338ca112Maps.pdf/CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

Study Area Code: 542338 Study Area Name: Sierra Telephone Company Inc. Program Year: 2016 Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229

Contact Email: lindab@stcg.net

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2015



Proprietary and Confidential



542338cal12Maps.pdf/CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

**REDACTED - FOR PUBLIC INSPECTION** 

Map Reference No. 3

Study Area Code: 542338

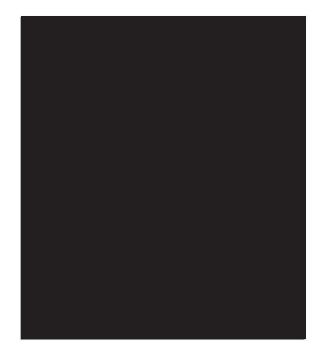
Study Area Name: Sierra Telephone Company Inc.

Program Year: 2016

Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229

Contact Email: lindab@stcg.net



FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2015

Proprietary and Confidential

542338ca112Maps.pdf/CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

Study Area Code: 542338

Study Area Name: Slerra Telephone Company Inc.

Program Year: 2016

Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229

Contact Email: findab@stcg.net

FCC Form 481 OMB Control No. 3060-0986/OM8 Control No. 3060-0819 July 2015



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542338ca112Maps.pdf/CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	542330
<015>	Study Area Name	SIERRA TELEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindam@atcg.net
<220>		

<220>											
<a>&gt;</a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>&gt;</d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
NORS Reference Number	Outage Star	Outage t Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
14-26058788	09/14/2014	13:00	09/17/2014	16:59	355	23441	No	Wireline (including cable) Voice (non-VoIP), Courtney Fire	No	Replaced dawaged facilities once allowed in by CAL FIRE	None
-		-			-						
										-	
				102							

Study Area Code: 542338

Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2016

Contact Name: Linda Burton Contact Number: 559-642-0229

Contack Email Address: lindab@stcg.net

Line Extension #	Date Initiated	Work Order Number	Date Cleared	Service Order Due Date	Service Order Completion Date	Service Type	Reason for Delay
8298	9/11/2012	7-126-12				ETS 100 Mbps	Still waiting for United States Forestry service (USFS) permit
8535	10/1/2014					DSL(50/25) Mbps	Waiting for USFS permit
8559	11/12/2014	7-029-15				DSL (25/5) Mbps	New fiber was laid and pull boxes installed. Currently waiting for conduit laid to pull fiber.
8560	11/13/2014	7-029-15				DSL (25/5) Mbps	Different customer but same work order and status as Line Extension number 8559.
8587	12/13/2014	7-035-15				DSL (25/5) Mbps	Large conduit job, may require contractor, to VP Operations for approval of contractor.

Study Area Code: 542338
Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2016

Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229

Contact Email Address: lindab@stcg.net

for 54.313(a)(5) Certification Line 510: Description of Service Quality Standards and Consumer Protection Rules Compliance

consumer protection rules. 54.313(a)(5) Certification that it ร complying with applicable service quality standards and

requirements for service quality standards and consumer protection. The following statements describe Sierra Telephone's compliance with the CPUC and FCC

Service Quality Standards
Sierra Telephone complies with the service standards of the CPUC General Order 133-C, Rules related orders of the CPUC. Market Rules Governing Telecommunications Services - Service Quality, and to Empower Consumers and to Prevent Fraud -Consumer Protection, CPUC General Order 168 and

### Consumer Protection

prevent identity theft. Proprietary Network Information (CPNI) and the Federal Trade Commission Red Flags Rule to Sierra Telephone complies with the requirements of 47 CFR Part 64 Subpart U, Customer training, recordkeeping, and supervisory reviews. Sierra Telephone has adopted CPNI and Red Flags Rule procedures,

Study Area Code: 542338
Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2016

Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229

Contact Email Address: lindab@stcg.net

Line 610: Functionality in Emergency Situations for 54.313(a)(6) Certification

in §54.202(a)(2) 54.313(a)(6) Certification that the carrier is able to function in emergency situations as set forth

situations as set forth in §54.202(a)(2). The following provides information that Sierra Telephone is able to function in emergency

## Capability to manage traffic spikes resulting from emergency situations Back-up Power Ability to reroute traffic around damaged facilities

542338ca610.pdf/CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

	e Offerings Including Voice Rate Data ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	542338	
<015>	Study Area Name	SIERRA TELEPHONE CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Lindk Burton	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindab@stcg.net	
<701>	Residential Local Service Charge Effective Date 1/1/2015		

<703>

(700) Price Offerings Including Voice Rate Data

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<bs></bs>	<c></c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
CA	Coarsegold		FR	20.25	0.0	0.78	0.0	21.03
CA	Raymond		FR	20.25	0.0	0.78	0.0	21.03
CA	Mariposa		FR	20.25	0.0	0.78	0.0	21.03
CA	Coarsegold		FR	16.0	0.0	0.61	0.0	16.61
CA	Raymond		FR	16.0	0.0	0.61	0.0	16.61
CA	Mariposa		FR.	16.0	0.0	0.61	0.0	16.61
			_					

(710)	Broadband	Price	Offerings
Data	Collection F	orm	

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	542338
<015>	Study Area Name	SIERRA TRLEPHONE CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 cxt.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindabystcq.net

<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2:< th=""><th><d3></d3></th><th></th><th><d4></d4></th></d2:<>	<d3></d3>		<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
CA	ALT.	49.95	0.0	49 95	5 0	1.0	999999 0	Other, No limit on usage allowance
CA	VIT	69.95	0,0	69 95	12.0	1.0	999999.0	Other, No limit on usage allowance
CA	ALL	99.95	0 0	99 95	12.0	3.0	999999,0	Other, No limit on usage allowance
- 7/2			-					

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		542338	
<015>	Study Area Name		SIERRA TELEPHONE CO	
<020>	Program Year		2016	
<030>	Contact Name - Person l	JSAC should contact regarding this data	Linda Burton	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	5596420229 ext ,	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	lindabSstcg.net	
<810>	Reporting Carrier	Sierra Telephone Company, inc		
<811>	Holding Company	Sierra Tel Communications Group		
<812>	Operating Company	Sierra Telephone Company, Inc		

<813> <u> </u>	<a1></a1>	<a2></a2>	<a3></a3>
	Affillates	SAC	Dolng Business As Company or Brand Designation
-	Sierra Tel Business Systems		Sierra Tel Answering Service
	Sierra Tel Business Systems		Sierra Answering Service
	Sierra Tel Business Systems		Sierra Tel Business Center
	Sierra Cellular, Inc.		
	Sierra Cellular 4		
	Sierra Tel Logic		
	Sierra Tel Internet		STI
· ·	Sierra Tel Internet		Sierra Television
_	Sierra Telephone Long Distance		Sierra Tel Long Distance
	Sierra Tel Broadband	Affillates  SAC  Dolng Business As Company or Brand Design  SS Systems  Sierra Tel Answering Service  Sierra Answering Service  Sierra Tel Business Center  Inc.  STI  et  Sierra Television  Sierra Tel Long Distance  and	
-	CVIN, LLC		Central Valley Telecom dba Vast Networks
	CVIN, LLC		Vast Networks
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Study Area Code: 542338

Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2016

Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229

Contact Email Address: lindab@stcg.net

Indians of California (Chukchansi) Line 920: Tribal Land Offerings for 54.313(a)(9)(i-v) for Picayune Rancheria of Chukchansi

broadband service provided to all of Sierra Telephone's customers. Chukchansi Tribal Lands These areas have always been served in conjunction with telecommunications and are located in many areas of Sierra Telephone's service

and Casino, in Coarsegold, California. Sierra Telephone worked closely with Chukchansi representatives to engineer, build, and provide the telecommunications and broadband services needed to support this large facility. Through the years, Sierra Telephone and its affiliates continued to work to assess, anticipate, and deploy services for the Chukchansi Gold Resort and Casino, Tribal businesses, Tribal agencies, and Tribal residential locations. In 2003, the Chukchansi Tribe established a large resort casino, the Chukchansi Gold Resort

were challenging during this period due to legal disputes among factions of the Tribe related to representatives of Sierra Telephone's staff and decision-makers. Meetings and discussions During the reporting period (January 1, 2013 - December 31, 2013) business contacts were made and planning discussions were held with Chukchansi Tribal Government leaders and Tribal Government authority.

Indian Gaming Commission and the California State Attorney General due to public safety concerns. On October 15, 2014 the U.S. District Court of the Eastern District of California ordered the Casino to remain closed. legal disputes among the factions of the Tribe related to Tribal Government authority. On October 11, 2014 the Chukchansi Gold Resort and Casino was shut down by the National During the reporting period (January 1, 2014 - December 31, 2014) business contacts with the Chukchansi Tribal Government leaders were intermittent and challenging due to continuing

# A4. UNIVERSAL LIFELINE TELEPHONE SERVICE

# 4.1 GENERAL INFORMATION

### 4.1.1 APPLICABILITY

consumers residing on Tribal lands, and in accordance with General Order 153 Enhanced Lifeline and Federal Tribal Link-Up Programs for eligible residents of Tribal lands. Eligible residents of Tribal lands consist of qualifying low-income (ULTS), also known as California LifeLine Service, furnished pursuant to the Moore Universal Telephone Service Act, the Federal Lifeline Program, and the Federal Applicable to eligible residence customers for Universal LifeLine Telephone Service

### 4.1.2 TERRITORY

as part of the tariff schedules Within the exchange area of all exchanges as said areas are defined on maps filed

## 4.2 RATES AND CHARGES\*

MONTHLY RATE

A. Access Line Service

Local Flat Rate Service

California Specific Support Credit Individual Access Line California LifeLine One Party Flat Service Federal Lifeline Credit \$20.25 -11.39 \$6.11

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\*The difference between the rates and charges in this schedule and the regular tariffed rates and charges is recovered from the California ULTS Fund, the Federal Lifeline Program, and the Federal Tribal Link-Up Program.

### (Continued)

	Decision No.			Advice Letter No. 408	(To be inserted by utility)	
тпъ	Fresident	O STATE	NAME	Harry H. Baker	Issued by	
Resolution No.		Effective		Date Filed	(To be inserte	
0.		August 1, 2012		July 6, 2012	To be inserted by Cal. P.U.C.)	

4.2 Þ RATES AND CHARGES\* - Continued w N Access Line Service - Continued F.C.C. Subscriber Line Charge\*\*\*\* Toll Blocking/Toll Restriction 9 Ď. Local Flat Rate Service - Continued Federal Enhanced Lifeline Credit Qualifying residents of Tribal Lands California LifeLine Two Party Flat Service California Specific Support Credit Federal Subscriber Line Lifeline Credit Enhanced Lifeline One Party Flat Service Federal Lifeline Credit Individual Access Line Federal Lifeline Credit Two-Party\*\* Access Line No Charge MONTHLY \$16.00 -2.75 -10.02 3.23 -17.50RATE 20.25 -2.75 -6.50 0.00\*\*\* 6.50

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\*The difference between the rates and charges in this schedule and the regular tariffed rates and charges is recovered from the California ULTS Fund, the Federal Lifeline Program, and the Federal Tribal Link-Up Program.

No Charge

- \*\*Grandfathered/Frozen service effective October 27, 2010. No. A2, General Regulations, 2.1.2.A. See Schedule Cal. P.U.C
- \*\*\*Rates include changes required by the Federal Communications Commission Wireline Competition (WC) Docket No. 11-42, In the Matter of Lifeline and Link Up Reform and Modernization, as adopted by F.C.C. Order No. 12-11, effective May 1, 2012.
- \*\*\*\*The Subscriber Line Charge is located in National Exchange Carrier Association (NECA) Tariff FCC No. 5 Section 17.1.2.

	Decision No.		Advice Letter No. 416	(To be inserted by utility)	
алпт.	President	NAME	Harry H. Baker	Issued by	
Resolution No.	Ellective	TO COC.	Date Filed	(To be inserted	
	Jan 1, 2013	1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Dec 13, 2012	(To be inserted by Cal. P.U.C.)	

2<sup>nd</sup> Revised Sheet 2 Cancels 1<sup>st</sup> Revised Sheet 2

# A4. UNIVERSAL LIFELINE TELEPHONE SERVICE

RATES AND CHARGES - Continued

4.2

NON-RECURRING CHARGE

- œ Service Connection and Change/Conversion Charges\*

Applicable to all grades of service

- Each Connection of ULTS Primary Residence Access Line\*
- (1) Service Order Charge (SOC) State SOC LifeLine Credit New Service Connection - Non-Tribal Customer (2) Network Access Charge (NAC) ULTS Service Connection\*\* Charge State NAC LifeLine Credit \$18.75 -28.00 9.37 28.00 -9.38 0 Э Э
- o New Service Connection - Eligible Resident of Tribal Land \$18.75 2
- Service Order Charge (SOC)
   Federal SOC LifeLine Credit (2) Network Access Charge (NAC) State NAC LifeLine Credit Federal NAC LifeLine Credit Tribal Link-Up Service Connection\*\*\* Charge -14.00 -14.00 -18.75 28.00 0.00 R  $\equiv$
- C Service Reconnection\*\*\*\* Same Location
- Service Order Charge (SOC) (2) Network Access Charge (NAC) ULTS Service Connection\*\* Charge State NAC LifeLine Credit 9.37 \$9.37 Э

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- \*Subject to limitations as set forth in Special Conditions 4.3.F following.
- \*\*In accordance with General Order 153, the ULTS connection charge and the ULTS conversion. times that a ULTS customer may pay the non-recurring ULTS charge for service of a single residential telephone connection. tariffed service connection or service conversion charge for the installation or conversion conversion charge shall equal the lower of (i) \$10.00 or (ii) 50% of the utility's regular There shall be no limit to the number of
- \*\*\*See Special Condition 4.3.B. for Federal Tribal Link-Up qualification requirements
- \*\*\*\*See Schedule Cal. P.U.C. No. A18, Multi-Element Service Charges, 18.2 A and 18.2.B for the rules applicable to SOC and NAC charges for service reconnections
- (L) Material now shown on Cal. P.U.C. Sheet No. 2.1.

arii).
Resolution No.

4.2 RATES AND CHARGES - Continued

#### NON-RECURRING CHARGE

Service Connection and Change/Conversion Charges\*
- Applicable to all grades of service - Continued

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- Each Connection of ULTS Primary Residence
   Access Line\* Continued
- d. Service Reconnection\*\* Same Location
  (1) Service Order Charge (SOC)
  State SOC LifeLine Credit

\$18.75

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-9.38

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28.00 -28.00

9.37

- (2) Network Access Charge (NAC)
  State NAC LifeLine Credit
  ULTS Service Connection\*\*\* Charge
- Change/conversion in class, type, or grade of service\* to connect to ULTS
- Each change/conversion
  (1) LifeLine service order charge
  State SOC LifeLine Credit
  ULTS Change/Conversion\*\*\* Charge

\$10.00

<u>-0.63</u> 9.37 ω

 Each change to add or remove toll restriction

Service Order Charge

No Charge

\*Subject to limitations as set forth in Special Conditions 4.3.F following.

- \*\*See Schedule Cal. P.U.C. No. A18, Multi-Element Service Charges, 18.2 A and 18.2.B for the rules applicable to SOC and NAC charges for service reconnections
- \*\*\*In accordance with General Order 153, the ULTS connection charge and the ULTS conversion charge shall equal the lower of (i) \$10.00 or (ii) 50% of the utility's regular tariffed service connection or service conversion charge for the installation or conversion of a single residential telephone connection. There shall be no limit to the number of times that a ULTS customer may pay the non-recurring ULTS charge for service
- (L) Material previously shown on Cal. P.U.C. Sheet No. 2

		Decision No.		Advice Letter No. 405	(To be inserted by utility)	
	3.1111	President	NAME	Harry H. Baker	Issued by	
THE SOLM BLOW TAO.	Resolution No.	тиесиче	15 CF - 1:	Date Filed	(To be inserted by Cal. P.U.C.)	
		April 6, 2012	A 1.1.0	April 6, 2012	y Cal. P.U.C.)	

4.2 RATES AND CHARGES – Continued

MONTHLY RATE

C. Surcharges

No Charge

Rates 4.2.A. and B. preceding are exempt from the following surcharges:

California High Cost Fund (CHCF)-A Surcharge CHCF-B Surcharge California Advanced Services Fund (CASF) California Teleconnect Fund Surcharge California Relay Service and Communications Device Fund Surcharge

ULTS Surcharge

- D. Deposits\*
- 1. A deposit is not required to initiate ULTS service.

California Public Utilities Commission (CPUC) User Fee

2

- A deposit may be required to maintain basic service if the customer no longer qualifies for ULTS.
- A deposit may be required for non-ULTS service(s).

\* Subject to limitations as set forth in Special Conditions 4.3.H. 1. through 4. following.

(Continued)

Decision No. Advice Letter No. (To be inserted by utility) 399 Harry H. Baker President Issued by Resolution No. Effective Date Filed (To be inserted by Cal. P.U.C.) December 1, 2011 October 13, T-17321 2011

#### 4.3 SPECIAL CONDITIONS

- Þ Universal LifeLine Telephone Service (ULTS) is available to all residence customers who meet the following eligibility requirements:
- address in this state as his/her principal place of residence place of residence in California. An applicant for ULTS may report only one The residence at which the service is requested is the customer's principal

of ULTS. establishment may be considered a separate residence for the application an individual not sharing equally as a member of the domestic establishment. A room or portion of a dwelling unit occupied exclusively by entirely by a single family or individual functioning as one domestic A residence as defined in General Order 153, Section 2.45 is that portion of an individual house, building, flat or apartment (a dwelling unit) occupied

- N The customer and the members of the customer's household collectively have one, and only one, ULTS line, except as provided for in accordance with General Order 153, Sections 5.1.8 and 5.1.9.
- S program-based criterion The customer's eligibility meets either the income-based criterion or the
- 4 Income-Based Limits and Requirements

collectively earn no more than the following amount of annual income: his/her household income, i.e. members of the customer's household Income-based criterion allows a customer to enroll in ULTS based on

1,2 3 4 Each Additional Member	Household Size
\$25,700 29,900 36,200 6,300	Income Limits Effective 6/1/15-5/31/16
s <del></del> s	Э

June 1, 2015	Effective	President	Decision No.
April 10, 2015	Date Filed	Harry H. Baker	Advice Letter No. 431
(To be inserted by Cal. P.U.C.)	(To be inse	Issued by	(To be inserted by utility)

### SPECIAL CONDITIONS - Continued

- Þ Universal LifeLine Telephone Service (ULTS) is available to all residence customers who meet the following eligibility requirements: - Continued
- Income-Based Limits and Requirements Continued
- self-employment and cash payments from other sources, and all employment-related, non-cash income. payments, social security and pensions, rental income, income from child support, grants, gifts, allowances, stipends, public assistance not limited to: wages, salaries, interest, dividends, spousal support and whatever source derived, whether taxable or non-taxable, including, but The income used to determine eligibility for the ULTS program shall be Section 2.5.7, as all revenues, from all household members, from based on total household income, defined in General Order 153, 9

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- Ö participate in the ULTS program. used in the determination of whether a household is eligible to employment" shown on IRS Form 1040, Schedule C, Line 29 shall be For households with self-employed members, the "income from self-
- ç eligibility for the ULTS program. Borrowed money shall not be considered as income when determining
- <u>a</u> determining eligibility for the ULTS program, even if such funds are used Funds transferred from one account to another, such as from a savings for living expenses. account to a checking account, shall not be considered as income when
- Φ his/her household income. The customer must provide income documentation substantiating Acceptable income documents are:
- Prior year's state, federal, or tribal tax return
- Current income statement from an employer or paycheck stub for within the last 12 months three consecutive months worth of the same type of statements
- (3) Statements of benefits from Social Security, Veteran's Administration
- 4 Statement of benefits from retirement/pension. Unemployment/Workmen's Compensation
- 9 A divorce decree
- $\Im \widehat{\mathfrak{G}}$ Child support document
- Other official documents

(To be inserted by utility)	Issued by	(To be inse	(To be inserted by Cal. P.U.C.)
Advice Letter No. 399	Harry H. Baker	Date Filed	Date Filed October 13, 2011
	NAME	Effective	Effective December 1, 2011
Decision No.	Hesidelit	Resolution No.	No. T-17321
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- P customers who meet the following eligibility requirements: - Continued Universal LifeLine Telephone Service (ULTS) is available to all residence
- Ġ means-tested programs approved by the Commission. Approved meanscustomer's or a member of the household's participation in any of the Program-based criterion allows a customer to enroll in ULTS based on the test programs are
- 9 Medicaid or Medi-Cal
- CalFresh, Food Stamps, Supplemental Nutrition Assistance Program

99

- Supplemental Security Income (SSI)
- 0.0 Federal Public Housing Assistance or Section 8
- .— დ Low Income Home Energy Assistance (LIHEAP)
- Also known in California as: Temporary Assistance for Needy Families (TANF)

Welfare to Work (WTW) Stanislaus Work Opportunity and Responsibility for Kids (StanWORKs) California Work Opportunity and Responsibility For Kids (CalWORKs)

Greater Avenues for Independence (GAIN)
National School Lunch Program (NSLP)

- 'nά Tribal TANF
- Bureau of Indian Affairs General Assistance
- Head Start Income Eligible (Tribal Only)
- Women, Infants, and Children Program (WIC)

**290** 

Food Distribution Program on Indian Reservations

0 No person who is claimed as a dependent on another person's income tax return shall be eligible for ULTS

(Continued)

542338ca1210.pdf/July 1, 2015 Decision No. Advice Letter No. (To be inserted by utility) 427 Harry H. Baker President Issued by Resolution No. Effective Date Filed (To be inserted by Cal. P.U.C.) Aug 7, Aug 7, 2014 2014

### 4.3 SPECIAL CONDITIONS - Continued

- Þ Universal LifeLine Telephone Service (ULTS) is available to all residence customers who meet the following eligibility requirements: - Continued
- A household shall be eligible to receive two ULTS lines if:
- through 4.3.A.6. preceding, The household meets all ULTS eligibility criteria set forth in 4.3.A.1.
- Ö device, and or a 2-line CapTel device which is a functional equivalent of a TTY continuous access within the household to a teletypewriter (TTY) device The household has a disabled member who has immediate and
- 9 submitted the household member's need for a TTY or a 2-line CapTel device is The TTY or a 2-line CapTel device is issued by the Deaf and Disabled Telecommunications Program (DDTP) or a medical certificate indicating 3 3
- œ All ULTS rules and regulations that apply to the one ULTS line shall apply equally to the second ULTS line provided to a household.
- φ equivalent means-test program can appeal the denial decision with the Commission Consumer Affairs Branch (CAB). listed in 4.3.A.5 following, who can demonstrate membership in a county-A customer denied ULTS eligibility for not being a member of a program
- Customers will incur regular tariff rates and charges until completion of the ULTS certification process.
- Customers will be converted to ULTS service upon the Utility receiving confirmation of the customer's eligibility from the Commission or California LifeLine administrator.
- 12. Once certified, the Utility will apply the ULTS discount to the customer's \$10.00, the customer may request a refund check from the Utility. next bill retroactively to the application date and if the net credit is at least

(To be inserted by utility)	Issued by	rte
Advice Letter No. 400	Harry H. Baker	Date Filed Nov 22, 2011
	NAME	Effective
Decision No.	President	l 
	TITLE	Resolution No.

### 4.3 SPECIAL CONDITIONS - Continued

- Þ customers who meet the following eligibility requirements: - Continued Universal LifeLine Telephone Service (ULTS) is available to all residence
- 13. Customers that verbally certify they meet the ULTS income limits and have completion and submission. certification form in the mail from the Commission's certifying agent for proof of income, or participate in an approved public program will receive a
- 14. The completed certification form must be returned and received by the Commission's certifying agent by the due date indicated on the form.
- Any customer who fails to return the ULTS form or otherwise qualify for ULTS by the certification date shall have their application rejected
- 16. The Utility shall not knowingly enroll a customer into the ULTS program meet the ULTS eligibility criteria. knowingly allow a customer to remain in the ULTS program who does not who does not meet the ULTS eligibility criteria and the Utility shall not
- 17. The Utility shall not link the availability of discounted phone service under the ULTS program with the sale of non-ULTS services.
- 18. The Utility must inform the customer that he or she may opt to receive the instruction form for completing the certification form in Braille (English Only), or the instructions and the form in large print.
- 19. If a customer has previously been certified while participating in the required to go through the certification process as long as the change of process as long as the change of residence is within a 30-day period respects, the customer shall not be required to go through the certification principle place of residence, while maintaining eligibility in all other carriers occurs within a 30-day period. If a customer changes his or her maintaining eligibility in all other respects, the customer shall not be program with another carrier and subsequently changes carriers, while
- LifeLine service is a non-transferrable benefit. An eligible LifeLine customer may not transfer his or her telephone service to anyone
- 21. Pursuant to 47 C.F.R §54.410(d), an applicant applying for discounts from SSN on the Application Form provided by the California LifeLine must provide his or her date of birth and the last four digits of his or her the Universal LifeLine Telephone Service (California LifeLine) program Administrator.

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	TITLE	Flesident		NAME	Harry H. Baker	Issued by	
	Resolution No.		ппестие	3	Date Filed	(To be inserted by Cal. P.U.C.)	
300000000000000000000000000000000000000		4000000	Feb 1, 2013	1	Nov 5, 2012	by Cal. P.U.C.)	

### 4.3 SPECIAL CONDITIONS - Continued

Federal Enhanced Lifeline and Tribal Link-Up Benefits and Qualification Requirements for Federally-Designated Tribal Lands

#### Description

any off reservation lands designated as Tribal lands by the Federal as defined in the Code of Federal Regulations, part 54 section 54.400, and of Native Affairs and Policy. Communications Commission Wireline Competition Bureau and the Office Settlement Act (85 Stat. 688); Indian allotments; Hawaiian Home Lands, Alaska Native regions established pursuant to the Alaska Native Claims reservation, Pueblo, Colony, including former reservations in Oklahoma, term "Tribal lands" means any federally recognized Indian tribe's consist of qualifying low-income consumers residing on Tribal lands. The qualification standards apply to all eligible residents of Tribal lands, which The following Enhanced Lifeline and Tribal Link-Up program benefits and

#### 2. Qualifications

qualifying standard); or the Food Distribution Program on Indian Reservations (FDPIR). Those who qualify under the provisions of this customer ceases to participate in the program or programs penalty of perjury and must further agree to notify the Company if the paragraph must provide written certification of such qualification under Assistance for Needy Families; Head Start (only those meeting its income Indian Affairs general assistance; Tribally administered Temporary of the following Tribal-specific federal assistance programs: Bureau of on Tribal lands, may qualify for these programs if they participate in any one residents of Tribal lands, which consists of low-income consumers residing for Enhanced Lifeline and Tribal Link-Up program participants, eligible In addition to the qualification standards set out in Section 4.3.A preceding

### Lifeline and Link-Up Benefits

to the monthly local service rate, not to exceed the sum of the monthly local service rate, as shown in 4.2.A.1.a, preceding, inclusive of the federal Endprovided previously. address different from the address for which Tribal Link-Up assistance was telecommunications service at a principal place of residence with an subsequent time only for otherwise qualifying commencement of receive the benefit of the Tribal Link-Up program for a second or including line extension charges. An eligible resident of Tribal lands may connection at a Tribal lands customer's principal place of residence commencing telecommunications service for a single telecommunications provided for a 100% reduction, up to \$100, of the customary charge for User Common Line charge. Federal Tribal Link- Up support will be Additional federal Enhanced Lifeline support of up to \$25.00 will be applied

(To be inserted by utility)	Issued by	(To be inserte	(To be inserted by Cal. P.U.C.)
Advice Letter No. 408	Harry H. Baker	Date Filed	July 6, 2012
To the state of th	NAME	Effective	August 1, 2012
Degrator No.	TITE	Resolution No.	200.1
542338ca1210.pdf/July 1, 2015			

SPECIAL CONDITIONS - Continued	Ċ	)
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0 ULTS is available to eligible customers subscribing to the flat rate residence individual and two-party\* line service.

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- D. ULTS, and every utility is required to offer all of the service elements of ULTS to each of its ULTS customers. The service elements of ULTS are as follows: All ULTS customers are entitled to receive every one of the service elements of
- service Access to (a) single party local exchange service, or (b) service that is equivalent, in all substantial respects, to single party local exchange
- N Access to all interexchange carriers offering service in the ULTS customer's local exchange
- ω Ability to place calls.
- 4 Ability to receive free unlimited incoming calls
- Ġ Free touch-tone dialing.
- g Free unlimited access to 9-1-1/E9-1-1.
- 7 non-ULTS residential customers. customers the same number of free DA calls that the utility provides to its Access to local directory assistance (DA). Each utility shall offer to its ULTS
- $\infty$ Access to foreign Numbering Plan Areas
- 9 ULTS rates and charges.
- Customer choice of flat-rate local service or measured-rate local service. smaller LEC offers this option to its non-ULTS residential customers. customers the choice of flat or measured-rate local service, unless the The 17 smaller LECs identified in D.96-10-066 do not have to offer ULTS
- Free provision of one directory listing per year as provided for in Decision No. 96-02-072.
- 12. Free white pages telephone directory
- 13. Access to operator service
- Voice grade connection to the public switched telephone network.
- Free access to 800 or 800-like toll-free services

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	Decision No.	Advice Letter No.	(To be inserted by utility)		*Grandfathered/Fro No. A2, General R
		382	ility)		'Grandfathered/Frozen service effective on A2, General Regulations, 2.1.2.A.
TITLE	NAME President	Harry H. Baker	Issued by	(Continued)	October 27, 2010. \$
Resolution No.	Effective	Date Filed .	(To be inser		*Grandfathered/Frozen service effective October 27, 2010. See Schedule Cal. P.U.C. No. A2, General Regulations, 2.1.2.A.
). T-17291	October 27, 2010	August 11, 2010	(To be inserted by Cal. P.U.C.)		C. (X)

### 4.3 SPECIAL CONDITIONS - Continued

- D All ULTS customers are entitled to receive every one of the service elements of Continued each of its ULTS customers. The service elements of ULTS are as follows: -ULTS, and every utility is required to offer all of the service elements of ULTS to
- 16. Access to telephone relay services as provided for in Pub. Util. Code § 2881 et seq.
- 17. Toll-free access to customer service for information about ULTS, service activation, service termination, service repair, and bill inquiries.
- ळ Toll-free access to customer service representatives fluent in the same language (English and non-English) in which ULTS was originally sold
- 19 Free access to toll-blocking service.
- 20. Free access to toll-control service, but only if (a) the utility is capable of offering toll-control service, and (b) the ULTS customer has no unpaid bill for toll service.
- 21. Access to two residential telephone lines if a low-income household with a disabled person requires both lines to access ULTS.
- 22 dialing code. Free access to the California Relay Service via the 7-1-1 abbreviated
- Ш offering extended area service. ULTS is restricted to residence local exchange service including all applicable Foreign Exchange Services are excluded from this
- $\Pi$ Discounted Non-Recurring Charges
- Service Connection Charge
- ы The ULTS connection charge is applicable to all qualifying households residing at the same address.
- Ö The ULTS connection charge is applicable at any time a qualifying household:
- **8**3 establishes ULTS,
- previously provided, regardless of reason for disconnect, establishes ULTS at a new principal place of residence, or re-establishes ULTS at the same residence at which ULTS was
- 3

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switches ULTS from one ULTS Provider to another.

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(To be inserted by utility)	Issued by	(To be inserted by Cal. P.U.C.)
Advice Letter No. 399	Harry H. Baker	Date Filed October 13, 2011
J	NAME	Effective December 1, 2011
Decision No.	President	Resolution No. T-17321
E40220 = 1010 = J£/T., l. 1 001E		

### 4.3 SPECIAL CONDITIONS - Continued

- П Discounted Non-Recurring Charges - Continued
- Service Connection Charge Continued
- Utilities may not impose a "central office charge" in addition to the ULTS connection charge when installing ULTS.
- d. Installation of a second and subsequent telephone service connections member may qualify for ULTS connection charges on two residential connections, except that low-income households with a disabled shall be subject to the Utility's regular tariffed rates for these telephone connections.
- N Service Change/Conversion Charge

excludes adding services not covered under the ULTS program. change in the class, type or grade of service. to two party\* service or vice versa) including requests to change from Foreign Exchange Service. There is no limit on the number of times a customer requests a change in the class (business or residential to ULTS), type (measured to flat rate service or vice versa), or grade of service (one ULTS customer may pay the ULTS change/conversion charge to effect a The ULTS change/conversion charge is applicable each time a ULTS The discounted charge

 $\exists$ 

- ā No conversion charge may be assessed on an applicant or claimed from the ULTS fund if a customer fails to qualify for ULTS.
- 5 No conversion charge can be assessed on a customer or claimed from the ULTS fund if a customer is removed from the ULTS program (either voluntarily or involuntarily).

900	Decision No.	Advice Letter No. 382	(To be inserted by utility)		*Grandfathered/Frozen service effective October 27, 2010. See Schedule Cal. P.U.C. No. A2, General Regulations, 2.1.2.A.
31111	President	Harry H. Baker	Issued by	(Continued)	ive October 27, 2010. See S A.
Resolution No.	Effective	_ Date Filed	(To be inserte		chedule Cal. P.U.
T-17291	October 27, 2010	August 11, 2010	(To be inserted by Cal. P.U.C.)		22

### 4.3 SPECIAL CONDITIONS - Continued

9 Eligible recipients of this service may have up to 12 months to pay the Utility for the reduced Service Connection Charges. The Utility will bill the customer in 12 equal installments.

#### H. Deposits

- Establishment of Credit ULTS Residence Applicants
- a. For Basic Service:

basic service, as defined in California Public Utilities Commission Decision 96-10-066, Appendix B, page 5. A deposit is not required from ULTS customers to establish credit for

b. For Non-Basic Service(s):

Each applicant will be required to establish credit for non-basic services in accordance with Schedule Cal. P.U.C. No. A2, Rule 6, Establishment of Credit for Residence Service, Section B. The Utility may elect to deposit for non-basic toll service(s) as prescribed in Schedule Cal. P.U.C. No. A2, Rule 7, Deposits. offer toll blocking/toll restriction to the applicant in lieu of requiring a

- 2. Re-Establishment of Credit ULTS Residence Applicants
- a. For Basic Service

Decision 96-10-066, Appendix B, page 5. basic service, as defined in California Public Utilities Commission A deposit is not required from ULTS customers to re-establish credit for

b. For Non-Basic Service(s):

restriction to the applicant or customer in lieu of requiring a deposit for non-basic toll service(s) as prescribed in Schedule Cal. P.U.C. No. A2 Establishment of Credit. The Utility may elect to offer toll blocking/toll payment of bills will be required to re-establish credit in accordance with Schedule Cal. P.U.C. No. A2, Rule 6, Establishment and Re-Rule 7, Deposits A customer or applicant whose service has been discontinued for non-

	Decrease 110.	Decision No 07 04 004		Advice Letter No. 365	(To be inserted by utility)
TITLE	Flesident		NAME	Harry H. Baker	Issued by
Resolution No		Ellective	,	Date Filed	(To be insert
, <b>º</b>		August 4, 2008		May 29, 2008	(To be inserted by Cal. P.U.C.)

### 4.3 SPECIAL CONDITIONS - Continued

- 王 Deposits - Continued
- Service Reinstatement

The Utility may require a ULTS customer to pay any overdue basic ULTS rates and charges, or make payment arrangements, before ULTS is reinstated to a ULTS customer's line at the same address or new address.

- 4 Other than previously stated, establishment or re-establishment of credit shall be in accordance with Schedule Cal. P.U.C. No. A2, Rule 6, Establishment and Re-Establishment of Credit.
- due on deniable local service non-recurring and recurring charges, including Any payment received from ULTS customers will be applied first to the balance customer directs otherwise. long distance/toll service and other charges at the Utility's discretion, unless the mandated surcharges and taxes, and the remaining amount will be applied to

Disconnection of ULTS service is prohibited for non-payment of toll charges

Service Other than stated above, ULTS service shall be subject to the conditions set forth in Schedule Cal. P.U.C. A2, Rule 11, Discontinuance and Restoration of

ب enrollment and certification process. A Service Order Charge as shown in Rates 4.2. B.1.a, B.1.b, B.1.c, or B.2.a. is applicable. The ULTS discount will program will be treated as a new customer, subject to the Commission's Customers who wish to re-establish ULTS service after removal from the not be applied retroactively to the date of removal.

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(To be inserted by utility)	Issued by	(To be inser	(To be inserted by Cal. P.U.C.)
Advice Letter No. 399	Harry H. Baker	Date Filed	Date Filed October 13, 2011
Dodicion No	NAME	Effective	Effective December 1, 2011
Decision No.	rresident	Resolution No.	No. T-17321
E/0220-01010 mJf/Tiple 1 0015			

### 4.3 SPECIAL CONDITIONS - Continued

X eligibility of existing ULTS customers. Each ULTS customer is subject to the annual verification process. The certifying agent will qualify new ULTS customers and verify the continued

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agent shall be removed from the ULTS program. fails to return the completed verification form by date specified by the certifying Any ULTS customer who fails to qualify for continued ULTS eligibility and/or

certifying agent. Service Connection Charges will not apply to the change in to regular residential service starting with the removal date provided by the Upon notification from the certifying agent, the Utility shall convert the customer The Utility may require service deposits, if applicable

厂 which occurs that would cause the household to no longer qualify for ULTS Recipients of ULTS service must notify the Utility of a change in any condition and/or a second ULTS line.

 $\exists$ 

tariffed rates for the service furnished. Service Connection Charges will not applicable apply to the change in service. Upon receipt of notification, the Utility will change the ULTS service to regular The Utility may require service deposits, if

3 The Commission or the Commission's agent may audit and verify a customer's program. eligibility to participate in the ULTS program. Any customer who is found to be ineligible to participate in the ULTS program shall be removed from the ULTS

shall convert the customer to regular residential service starting with the removal date provided by the certifying agent. Service Connection Charges will applicable not apply to the change in service. The Utility may require service deposits, if Upon notification from the Commission or the Commission's agent, the Utility

any ULTS discounts that the customer should not have received for the period covered by the audit, plus interest equal to the 3-month commercial paper rate The Commission or the Commission's agent may bill the ineligible customer for

(To be inserted by utility)	Issued by	(To be inserted by Cal. P.U.C.)	by Cal. P.U.C.)
Advice Letter No. 374	Harry H. Baker	Date Filed	May 1, 2009
100000000000000000000000000000000000000	NAME	Effective	July 1, 2009
Decision No.	TITLE	Resolution No.	T-17202
540000 1010 JET 1 1 0015			

### 4.3 SPECIAL CONDITIONS - Continued

- z about the availability, terms, and conditions of ULTS. ULTS, foreign exchange or farmer lines, a notice that contains information The Utility will annually mail to all residence customers, other than customers of
- 0 In addition to the rates and conditions specified herein, all rules, regulations, tariffs are also applicable to the service provided under this schedule charges, and rates in conjunction with the services furnished elsewhere in the
- ס Optional services and equipment are not included in ULTS rates, but will be provided to ULTS customers at applicable tariff rates and charges.
- Q ULTS rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.
- Z applicable regular tariffed rates and charges. General Order 153, and ULTS customers may subscribe to additional non-ULTS lines. Non-ULTS lines will be available to ULTS customers at the Each ULTS customer shall be eligible for one or two ULTS lines as set forth in
- S documentation by the deadline date will result in denial of LifeLine service the requirement to return the completed forms with all required documentation. of the arrival of Application Forms from the California LifeLine Administrator and The Utility will send a confirmation notice to all ULTS applicants informing them The notice will also inform them that failure to return all of the required

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(To be inserted by utility)	Issued by	(To be inserted by Cal. P.U.C.)	by Cal. P.U.C.)
Advice Letter No. 399	Harry H. Baker	Date Filed O	Date Filed October 13, 2011
	NAME	Effactive De	combor 1 2011
Decision No.	President	Tarrecerve De	December 1, 2011
	тпъ	Resolution No.	T-17321
542338ca1210.pdf/July 1, 2015			92.50

June 19, 2015

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: WC Docket No. 14-58, 2015 Annual Report, Form 481 for High-Cost Recipient 54.313(f)(1) "Milestone Certification"

Dear Ms. Dortch:

customers and: In compliance with the filing requirements associated with, and attached to Form 481, we wish to advise the Commission that Sierra Telephone provides High Speed Internet service to its

- Has taken reasonable steps to provide upon reasonable request broadband service at actual speeds of 4 Mbps downstream/1 Mbps upstream;
- which is reasonably comparable to those in urban areas and; Provides latency suitable for real-time applications including VoIP and usage capacity
- That reasonable requests for service are met within a reasonable timeframe

If you require additional information, please contact me at 559-683-4611.

Sincerely,

Mindy a. Horoz

Cindy A. Huber

Vice President Operations

542338ca3010.pdf/CONFIDENTIAL NETWORK INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135,05-337,03-109,14-58,

Study Area Code: 542338
Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2016

Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229 Contact Email Address: lindab@stcg.net

Line 3012: Progress Report on 5 Year Plan - Community Anchor Institutions 54.303(f)(1)(ii)

anchor institutions to which the ETC newly began providing access to broadband service in the that includes the following information: The number, names, and addresses of community preceding calendar year. 54.313 (f)(1)(ii) A progress report on its five-year service quality plan pursuant to § 54.202(a)

institution: In 2014, Sierra Telephone newly provided broadband access availability to the following anchor

Number
Name
Address

542338ca3012.pdf/CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

According to the Paperwork Rediction Act of 1993, in agency maxing conduct of 1994 and a person what is explicated in rediction of information values is displayed a valid OMB control number. On the information collection is obtained for the information collection is obtained by the information collection is obtained and in the information of the information collection is obtained by the information collection in a section of the information of th

USDA-RUS			This state will be secondly RHA to review your farmental patholism. Your regimens is required by THS C VIII at seq	gueric is required by 7 (15 (* 14)) at exp
			and solve in federal ties and regulation, reporting confidence and attenuation will be treated as considerable BORROWER NAME	adom will be treated as combinated
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	ORT FOR	ស	Sierra Telephone Company, Inc.	
INSTRIKTIKA TIKANSASMEN repair to RUS within 30 days after close of the period For detailed watrus inser we RUS Balletin 1744-3 Repair in whate deflars with	after close of the p	erind T and).	December, 2014	CAUSIS
We hereby certify that the antries on this o	בשושל פשה זנו פריליחו	C C		of the system
to the best of our knowledge and belief ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPT RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.	OFR PART 1785	CHAPTER XVI	to the best of our binowledge and belief. ALL INSURANCE REQUIRED BY 7 CFR PART 1785, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.	PERIOD AND
DUNING THE PERIOR	) COVERED BY	Check on	DUNING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII (Check one of the following)	=
As of the obligations under the RUS been docume have been fulfilled as all material respects			There has been a defaul in the hilliment of the obligations under the RUS been documents. Said detaut(s) tubers specifically described in the Telecom Operating Report	2
		DATE		
		PART	PART A, BALANCE SHEET	1
ASSETS	BALANCE PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR END OF PERK
CURRENT ASSETS			CURRENT LABILITIES	
2. Cash-RUS Construction Fund			28. Notes Payable	
3 Afficien.			27. Advance Billings and Payments	
b Other Accounts Receivable			29. Current Mat. L/T Debt	
c. Notes Receivable			SO Current Mat. L/T Debt-Rur. Dev.	
a. Telecom. Accounts Receivable			32 Income Tiggs Account	
h Other Accounts Receivable			33. Other Taxes Accrued	
5 Interest and Divident's Receivable			35. Total Current Liabilities (25 Urru 34)	
8 Material-Regulated			LONG-TERM DEBT	
0. Рукраутилы			37. Funded Debt-RTB Notas	
Other Current Assets			38, Funded Debi-FFB Notes	
NONCURRENT ASSETS			40. Funded Debt-Rural Develop, Loan	
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt 42. Remonifed Debt	
b. Nomural Development			43. Obligations Under Capital Lause	
a. Rural Development			44. Adv Fram Attilisted Compension 45. Other Lamp-Term Dabt	_
b Nomural Development			48. Total Long-Term Dabi (36 thru 45)	-
13. Nonregulated Investments  14. Other Noncourant Assets			OTHER LIAB, & DEF, CREDITS  47. Other Long-Term Liabilities	
			49. Other Oxforred Cradits	
17. Yolai Noncurrent Assets (11 Daru 16)			50. Total Other Liabilities and Dahmad Chattis (47 thru 46)	
PLANT, PROPERTY, AND EQUIPMENT			YTWDE	
18. Telecom, Plani-in-Service			51. Cip. Stock Classing & Supermod  52. Additional Patt-In-Capital	
20 Plant Under Construction				
21 Plant Adj., Nonco. Plant & Goodwill			54 Membership end Cop. Certificates 55. Other Capital	
23. Net Plant (18 thru 21 less 22)			56 Patronage Capital Credita	
24. TOTAL ASSETS (10+17+23)			68. Total Equity (61 libru 57)	
			69. TOTAL LIABILITIES AND EQUITY (35+46+60+58)	,

WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION 542338ca3017.pdf/CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN

	USDA-RUS	BORROWER DESIGNATION	NO	
	OPERATING REPORT FOR	CA0515		
	TELECOMMUNICATIONS BORROWERS	PERIOD ENDING		
Ž	INSTRUCTIONS- See RUS Buttetin 1744-2	December, 2014		
	PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS	ND RETAINED EARNIN	GS OR MARGINS	
1	TEM		PRIOR YEAR	THIS YEAR
_	Local Network Services Revenues			
2	Network Access Services Revenues			
w	Long Distance Network Services Revenues			
-	Cemer Billing and Collection Revenues			
n con	Miscellaneous Revenues			
4 0	Chooling Revenues			
ج د	Net Operating Revenues (1 tinu 5 issues)			
φ (	Plant Normondific Operations Expense (Excluding Depressation & Amortization)	2		
5	Depreciation Expense	•		
<b>1</b> .	Amortization Expense			
175	Custamer Operations Expense			
<u> </u>	Total Operating Expenses (8 thru 13)			
5	Operating Income or Margins (7 less 14)			
6	Other Operating Income and Expenses			
1=	State and Local Taxes			
<u> </u>	Other Taxes			
8	Total Operating Taxes (17+19+19)			
27.	Net Operating Income or Margins (15+18-20)			
Ŕ	Interest on Funded Debt			
77	Interest Expense - Capital Leases			
3 5	Other interest Experise Allowance for Funda Used During Construction			
12	Total Fixed Charges (22+23+24-25)			
27.	Nonoperating Net Income			
12	Extraordinary literias			
Ŕ	Jurisdictional Differences			
3   5	Total Ned Occome or Bharains (21+27+28+28+30-26)			
ह्य	Total Taxes Besed on Income			
띪	Retained Earnings or Margins Beginning-of-Year			
15	Miscellaneous Credits Year-to-Date			
हा	Dividends Declared (Continue)			
3 J	Other Debits Year-to-Data			
8	Transfers to Patronage Capital			
19,	Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]			
â	Patronage Capital Beginning-of-Year			
=	Transfers to Pstronage Capital			
į	Patronage Capital Creditis Netred			
:   <u> </u>	Patronage Capital End-of-Year (40+41-42)			
4 4	Annual Debt Service Payments			
6   6	Operating Accrusi Ratto ((14+20+26) / 7)			
5 5	TIER ((31+25) / 25]			

Page 2 of 6
542338ca3017.pdf/CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN
WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION

Revision Data 2010	Re		
		П	30
		29. Net Increase/(Decrease) in Cash	29.
		28. Net Cash Provided (Used) by Investing Activities	28.
		1	3
		Archim Depreciation - Retirements	14
		1	3
			26
		25. Other Long-Term Investments	25
			24
		П	
		23. Net Cash Provided/(Used) by Financing Activities	2
		22. Olher (Explain)	13
		L	
		н	
		1	3
	stes & Other Capital	19. Incresso/(Decrease) in Capital Stock, Paid-in Capital. Membership and Capital Certificates & Other Capital	19
		18. Increase/(Decrease) in Other Liabilities & Deferred Credits	18
		17. Net Increase/(Decrease) in Long Term Dabt (including Current Maturities)	17
		L	Ī
		1	
		15. Increase/(Decrease) in Notes Payable	
		14. Decrease/(increase) in Notes Receivable	14
		13. Net Cash Frog man (Casa) by Charanona	1
		1	:
		- 1	13
		11. Increase/(Decrease) in Advance Billings & Payments	=
		10. Increase/(Decrease) in Accounts Payable	100
		L	,
		1	Ы
		8. Decrease/(narease) in Prepayments and Deferred Charges	8
		<ol><li>Decrease/(increase) in Materials and Inventory</li></ol>	7
		Decrease/(Increase) in Accounts Receivable	ga
		ı	
,			
		5. Other (Exptain)	E)I
		L	Ţ
		1	J
		3. Add: Depreciation	2
	Operating Activities	Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities	
		2. Net Income	I,
			Г
		1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	
	ASH FLOWS	PART I - STATEMENT OF CASH FLOWS	Г
			T
	December, 2014	INSTRUCTIONS - See help in the online application	ΞĪ
	PERIOD ENDED	TELECOMMUNICATIONS BORROWERS	
	CAGGE		
	BORROWER DESIGNATION	USDA-RUS	

542338ca3017.pdf/CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION